



Safest People, Safest Places

Combined Fire Authority

18 July 2023

Notes of the Performance Committee: 30 June 2023

Report of the Chair of Performance Committee

Members Present:

Cllr J Blakey in the Chair

Cllr C Marshall, G Lee, S Quinn and R Manchester

Purpose of the report

1. The purpose of this report is to provide members with an update on the discussions and recommendations of the Performance Committee held on 30 June 2023.

Performance Report Quarter 4 2022/23

2. The Committee were updated on the operational and corporate performance indicators for quarter four of 2022/23 which showed 43% of the strategic PIs met or exceeded their target level, while 61% of the strategic PIs either maintained or improved when compared to performance last year. Indicators were discussed in turn noting where performance was strong or where additional work is being undertaken to secure improvement.

A copy of the report is attached at appendix A.

The Committee **noted** and **commented** on the report.

Cllr S Quinn thanked County Durham and Darlington Fire and Rescue Service CDDFRS staff for their hard work undertaken, in particular the excellent prevention initiatives put in place to support the vulnerable within our communities.

Change in Response to Automatic Fire Alarms

3. The Committee were presented with a report informing them of an updated approach from 1 November 2023 to CDDFRS's attendance policy to calls for assistance from Automatic Fire Alarms (AFAs) in non-residential premises.

The report highlighted that over the last three years, 98.5% of all mobilisations to AFA calls were false alarms with only 0.2% requiring the use of a portable extinguisher, hose reel or greater to extinguish the fire.

The new approach extends the hours to 08:00 and 18:00 hours, seven days of the week with several exemptions for premises listed in the report. It is estimated that the introduction of the new approach will reduce mobilisations by between 250 to 300 per year, saving 1,200 hours (50 days) of lost productivity per year.

Additionally, it will realise the following benefits:

- Increased appliance availability to respond to life risk incidents;
- Reduced road risk to the public and staff due to less blue light emergency response journeys;
- An increase of time available for risk critical training;
- An increase of time available for community safety and arson reduction activities;
- An increase of time available for business fire safety activities;
- An increase of time available for operational crews to gather statutory risk critical operational information;
- Reduce the Service's environmental impact by minimising blue light journeys.

The Committee **noted** and **commented** on the report.

Cllr C Marshall commented on the implementation date.

Presentation on Target Setting for 2023/2024

4. The Committee received a presentation on the 2023/24 Target Setting Methodology covering incidents, home fire safety visits and deliberate fire reductions within the Service.

The Committee **noted** the contents of the presentation.

Letters of Appreciation

5. The Committee considered letters of appreciation that had been submitted to the Service. In total 8 letters had been received for the quarter four period.

The Committee **noted** the report.

PART B

Presentation on Response to Non Domestic Fires

6. The Committee received a presentation on non-domestic fires attended within 9 minutes, predominantly focusing on analysis of incidents that have failed to meet the response standards.

The Committee **noted** the report.

Formal Complaints

7. A total of 4 formal complaints had been received by the Service in the reporting period. No complaints had been upheld and no complaints had been forwarded to the Local Government Ombudsman.

The Committee **noted** the report.